Nvidia Networking Warranty Process NZ

WARRANTY PROCESS

# Nvidia products have a 1years Manufacturer’s Warranty unless an extension has been purchased

All DOA or faulty units must be logged with Nvidia.  
  
Please email for instruction with the units model number, serial number, faulty reason and customer proof of purchase:

**Nvidia**

Email RMASupport@nvidia.com

Nvidia will try and fix over phone, as maybe a software or firmware issue. If determined that it is a hardware, then Nvidia will request you to contact DDNZ. You will need to supply all communications with Nvidia as this will be needed when applying for a return to Nvidia.