Moyork Warranty Process NZ

WARRANTY PROCESS

# Moyork products have a 1-year Manufacturer’s Warranty

 Store staff must assess the product and confirm faulty (not user error). If the product is faulty, the Reseller then needs to download and complete the Dicker Data RMA form and send it to Returns.Authorities@dickerdata.co.nz with the following details:

1. A copy of the original customer invoice OR proof of the purchase date.
2. SKU, description and product barcode.
3. A clear description of the fault.

*Please attach a copy of this information securely to the unit and send back to Dicker Data at:*

*Dicker Data Returns Department*

*68 Plunket Avenue*

*Papatoetoe 2101*

*Auckland*

*Returns can be sent back monthly.*