Cygnett Warranty Process NZ

WARRANTY PROCESS

**All Cygnett products have a minimum a 2-year**

**Manufacturer’s Warranty**

*5-year warranty on armoured cables and 2-year warranty on everything else.*

Store staff must assess the product and confirm faulty (not user error). If the product is faulty, please download the Dicker Data RMA form and submit it to returns.authorities.dickerdata.co.nz **along with the following information**.

1. A copy of the original customer invoice OR proof of the purchase date.
2. SKU, description and product barcode.
3. A clear description of the fault.

Please attach a copy of this information securely to the unit and send back to Dicker Data at:

**Dicker Data Returns Department**

**68 Plunket Avenue**

**Papatoetoe 2101**

**Auckland**

Returns can be sent back monthly.